

System configuration

How to resolve the error "The application was unable to start correctly (0xc0150002)"

This error:

"The application was unable to start correctly (0xc0150002). Click OK to close the application."

can happen because a required programming runtime environment is missing on your system.

Please download and install the runtime environment provided by Microsoft:

- [Download Visual Studio 2008 \(64 Bit\) runtime](#) - for 64 bit systems
- [Download Visual Studio 2008 \(32 Bit\) runtime](#) - for 32 bit systems

After a reboot, this error should be gone and the application should start normally.

If the error still occurs, maybe there is an issue with the DirectX runtime. See [here](#) how to update your DirectX runtime accordingly.

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